EMS Advisory Committee Meeting - Minutes

Date and Time: **February 17, 2021, 08:30 – 10:00**

Location: Zoom

Discussion Items/Agenda:

- 1. Welcome existing and new stakeholders (Please log name in Chat for Roster)
 - a. Welcome Jeff Schanhals NE Colorado RETAC
 - b. Welcome Justin Smith UCHealth
 - c. Welcome Doug White UCHealth
 - d. Welcome Ryan McLean UCHealth
- 2. Approval of December 16, 2020 meeting minutes
 - a. Approved, no discussion
- 3. Purpose and Mission:
 - a. The Purpose and Mission was read and approved for 2021 with no changes.
 - b. 2021 Discussion to confirm or alter purpose and mission.

 Purpose and Mission: The NLCERA EMS Advisory Committee is comprised of various stakeholders of the NLCERA EMS System who are committed to proactive coordination and facilitation of continual improvement through outcome oriented, patient centered pre-hospital emergency care for citizens in the NLCERA.

4. NLCERA Administrative Updates

- a. PFA Updates
 - i. NLCERA EMS Contract Amendments Update
 - 1. Chief Waters Update:
 - a. Working on amendments for past 15 months, and delayed due to COVID.
 - b. Final draft sent to UCH EMS legal team for their comment.
 - c. Once back and approved, will go to PFA Board from approval.
 - d. Once signed PFA anticipates moving forward with the fivepillar approach (Protocols, Equipment, Training, Response, Total Quality Management) within the EMS Contract.
 - ii. PFA is experiencing significant changes in leadership and is captured in the December 16, 2020 minutes.
- b. UCHealth Updates
 - i. Medical Director Update (Dr. Tremblay)

- 1. Provided and overview of the significance of the leadership changes and the ability for improvements.
- 2. Training and education post COVID will be more robust, and Dr. Tremblay invites input from NLCERA agencies.
- 3. Education deliveries will also be using varied methods such as virtual and other means.
- 4. Protocols will come under review in the next few months. Protocol input can be sent to Chief Waters for planning.
- 5. Please send emails directly to Dr. Tremblay with feedback.

ii. UCHealth EMS Updates

- 1. Ryan McLean now a Senior Director with UCHealth
 - a. Gave an update about organizational restructuring to buildout the EMS Contract pillars.
 - b. Director position for 911 is currently open for hire.
 - c. Ryan welcomed anyone with questions to reach out to him directly.

2. Judson Smith and Doug White – Lifeline

- a. Judson is the Program Manager for Lifeline and numerous other UChealth programs. He introduced himself and gave a brief bio
- b. Doug White is the new manager over Lifeline, mobile transport, and helicopter in Cheyenne.
 - i. Doug introduced himself and gave a brief bio with significant experience in air ambulance services.

3. MARVLIS Demonstration – Aaron

- a. UCH began running MARVLIS on January 11, 2021.
- b. Aaron presented an overview of how MARVLIS works using a combination of demand and geography to predict when calls for EMS will happen during each hour of the day.
- c. Bill PFA and UCHealth in 2020 tracked the development of MARVLIS as the Remediation Equivalency (R-E) for liquidated damages. With MARVLIS no operational, the R-E is benefitting the EMS system as written in the R-E.
- c. Stakeholder Agency updates affecting NLCERA EMS
 - i. No topics brought forward at this time.
- d. EMS Contract Pillars
 - i. Protocols:

1. Dr. Tremblay advised he is getting ready for the next review, and for providers to send any ideas or suggestion feedback to Chief Waters (kevin.waters@poudre-fire.org).

ii. Response:

- 1. NLCERA EMS Fourth Quarter 2020 response overview
 - a. Aaron provided a brief overview of the fourth quarter 2020.
 - i. WFPD EMS Contract expired October 27, 2021 and has rejoined the NLCERA EMS Contract.
 - ii. The NLCERA is fully compliant in all zones.
 - iii. \$11,600 in liquidated damages
 - b. Bill advised PFA is committed to developing dashboards for ease of data view and understanding.

iii. QA Pillar Update

1. Chief Waters gave and update that Capt. Salazar and George Solomon are doing excellent work in the area of QA.

iv. Equipment Update

1. Chief Waters advised there are small equipment changes happening at individual agencies, but nothing that hasn't been communicated or would affect response.

v. Education/Training

- 1. George is also working within the education pillar.
- 2. As described by Dr. Tremblay in 4.b.i. above.

5. Focused Discussions Regarding Challenges and Opportunities:

a. **Coordination Needs**:

- i. OEM
 - 1. Lori Hodges (Emergency Manager for Larimer County (LC))
 - a. Asked how much information NLCERA Stakeholder agencies would like to receive regarding fire recovery and mitigation planning efforts?
 - i. Options:
 - 1. Flood modeling for debris flows (polygons) for special notifications.
 - 2. LCSO Emergency Services
 - Cameras in canyons to view flooding conditions to inform emergency responders.

ii. Air Resources

- 1. Judson Smith (Lifeline)
 - a. Lifeline has the capability for assisting search and rescue efforts and other responder support.

b. For anyone wishing to coordinate assistance in this area to reach out directly to Judson (judson.smith@uchealth.org).

b. Communications:

- i. Ready-Op Test:
 - 1. ReadyOp Text and email test was conducted on February 16, 2020 at 12:00
 - 2. Bill made updates for organizations with known changes.
 - 3. Please send any Ready-Op updates (top three admin and infectious disease) contacts updates to bill.salmon@poudre-fire.org
 - 4. ReadyOp review: ReadyOp is able to contact all NLCERA EMS agencies immediately as a communication tool.
- ii. Dispatch:
 - 1. Inform CAD (Mark)
 - a. Mark Regan
 - i. Mark advised UCHealth Ambulances can now receive Active 911 for responses in the NLCERA if crews are logged in and signed up for Active 911.
 - ii. There were issues with receiving dispatching from 900 due to connectivity issues.
 - iii. Chief Waters asked how people get signed up for Active 911.
 - 1. For PFA, anyone wishing to have Active 911 contacts Mark and he sets up the account.
 - 2. For UCHealth, the Active 911 is individual dependent. Each person would need to set up an individual account license and pay approximately \$14 per year.
 - b. Brett Convey (WFPD)
 - i. Described an issue with xml file not being generated.
 - ii. Brett requested assistance with the issue.
 - iii. Mark asked for examples to be sent to him.
 - iv. Brett to send the two examples from the previous night.
- iii. Other communications updates or needs:
 - 1. OEM
 - a. Lori Hodges
 - i. Wildfire Recovery

- 1. Repairing handline and dozer line this spring.
- 2. Debris plan with FEMA
 - a. Streamway debris removal to prevent infrastructure damages.
 - b. Hazard tree removal will be accomplished by the LC contractor.
 - c. Right of way debris locations to have private citizens to drop off.
- 3. Declarations
 - a. Individual assistance declarations not approved by FEMA
 - Larimer County is not recommending appeal to allow for small business can declare immediately to access funding.
 - b. Emergency Watershed Protection Plan
 - Larimer County does have a contracter to mitigate to work erosion control and other prevention work.
 - ii. Public Townhalls coming up soon.
 - iii. Working on egress concerns.
- 4. Larimer County has developed a newsletter that covers the details of what Lori just shared.
 - a. Lori will send the newsletter to Bill for distribution with the minutes.
- 5. How to provide feedback to Lori
 - a. For hazard trees?
 - b. Lori is compiling a list of needs so if FEMA funding comes through, they can be ready to act.
 - c. If anyone knows of hazards, please forward to Lori.

c. <u>Training:</u>

i. NE Colorado RETAC update:

- 1. Jeff Schanhals introduced himself and a brief bio as the regional coordinator for North East Colorado(NEC) RETAC.
- 2. Nine counties in the NEC RETAC
 - a. Transitioning board meetings to combination in-person and virtual
 - b. Chapter 1 is a new chapter addressing EMS licensure as of January 2021.
 - c. Chapter 2 has some changes.
 - i. Discussed vaccine promotion strategies.
 - 1. Governors order allowing vaccine administration by EMTs.
 - 2. EMTs administering vaccine is controlled under local protocols and medical directors.
 - d. EMTS Provider Grants deadline was February 15, 2021.
 - i. Opens in December for 2022.
 - Grant hearing March 16, virtual and in person at Thompson Valley EMS Admin. on Clydesdale Parkway.
 - e. Education
 - i. EMS Refresher classes is a combination of Aims Community College and Thompson Valley EMS
 - 1. Link to sign up for refresher is on the Thompson Valley EMS webpage online learning portal.
 - 2. Changes due to COVID allowing more online learning, there are many courses on this site.

ii. NEC RETAC

- 1. Opened up funding for COVID PPE and supplies
- 2. Application is on the NEC RETAC website.
- 3. There is funding available now. Approved materials must be purchased and in place prior to reimbursement.
- 4. Contact Jeff with questions.
- iii. Education Subcommittee
 - 1. <u>Strategic Survey</u> (Please take survey to help NEC RETAC)
 - 2. They appreciate as much input as possible.

- iv. All meetings of NEC RETAC are open to the public (with RSVP due to COVID).
 - 1. Meetings begin at 12:00
 - 2. Meets quarterly on the third-Tuesday
 - 3. Next meeting is May 2021
 - 4. Registration is required

v. CARES

- 1. Seven agencies are now submitting data to Colorado CARES database.
- 2. This is expanding and encouraged.
- 3. Chief Waters advised the data from PFA and UCH for 2020 was added to the CARES database with the significant improvements happening regarding cardiac arrests.
- ii. NLCERA monthly trainings update
 - 1. No further updates.
- iii. OEM offerings:
 - 1. Lori (OEM) training opportunities and updates
 - a. No formal trainings scheduled.
 - b. Dry runs for vaccine administration are being conducted at the Ranch at the beginning of March.
 - c. New EOC is being built at Highway 34 and I-25
 - i. Open house sometime in the spring
 - ii. Loveland OEM will also be moving into the building
- iv. Air Resources
 - 1. Lifeline planning training, but nothing in place at this time.
- v. Other

d. Transport:

- i. Ground Resources
- ii. Air Resources
 - 1. The Cheyenne base for Lifeline has been opened and adds an additional ship for response to the region.
- iii. LZ Map
 - 1. Post 2020 fires update planned by LCSO
 - 2. Justin Whitesell will be validating the LZ map locations this spring for update with changes in topography.
 - 3. The current LZ map is available at the NLCERA.org Website
 - a. The current LZ map is geocoded for use with AVENZA App

- b. Any LZ map changes can be sent to bill.salmon@poudre-fire.org.
- iv. Other
- e. **Planning**: Strategic opportunities discussion.
- 6. Other Stakeholder Agency updates?
 - a. Lori advised Larimer County does not have a mass casualty plan.
 - i. There was discussion earlier with the EMS Advisory Committee
 - ii. If there is interest in working on this plan please contact Lori
 - iii. Discussion about NEC RETAC having a mass casualty plan
 - 1. Jeff advised that there is a general plan, not specific to any one county.
 - 2. Jeff will send the plan to Lori.
- 7. Next Meeting April 21, 2021 (on Zoom) (Apologies, the Agenda erroneously listed April 1 as next meeting).

Please contact Kevin Waters or Bill Salmon with any questions:

kevin.waters@poudre-fire.org (303-906-6498); bill.salmon@poudre-fire.org (970-218-9406).